Education

The University of Akron - Akron, Ohio **Master of Arts in Strategic Communication**

Youngstown State University - Youngstown, Ohio **Bachelor of Arts in Communication Studies** summa cum laude

Work Experience

Broadband Hospitality - Youngstown, Ohio **Director of Marketing**

- Managed website content and tracked traffic for optimal user experience and search engine visibility
- Executed successful email and social media marketing campaigns, optimizing performance with • data-driven insights
- Coordinated marketing campaigns and media promotions, ensuring alignment with brand strategy •
- Directed trade shows and exhibitions from planning to execution, achieving measurable results with effective sales and marketing materials

P.I. & I. Motor Express - Masury, Ohio

Social Media Coordinator

- Successfully led campaigns on social media platforms such as Facebook, Instagram, and LinkedIn •
- Strategized and executed comprehensive social media strategies, including community management
- Created highly engaging content, including graphics, short-form videos, and photography assets, that drove social media performance
- Monitored analytics to identify areas of opportunity, resulting in a 50% increase in Facebook • engagement within the first month

Youngstown State University - Youngstown, Ohio

Social Media Student Assistant

- November 2020 May 2021 • Oversaw management of social media platforms, including Facebook, Twitter, Instagram, and LinkedIn
- Created compelling content to foster audience interaction and participation •
- Collaborated effectively with team members to develop and execute large-scale social media campaigns
- Managed collection and organization of photo and video assets for campaigns and events
- Demonstrated excellent copywriting and editing skills with meticulous attention to detail, ensuring • high-quality and error-free social media content

The Walt Disney Company - Orlando, Florida

Disney College Program Intern - Quick Service Cast Member

- January 2020 March 2020 Consistently recognized by leaders, coordinators, and guests for exceptional service •
- Prioritized guests' health and safety by adhering to protocol and food-handling practices
- Developed strong communication skills by effectively bridging language barriers •
- Thrived in a high-volume, fast-paced work environment by successfully managing multiple tasks and maintaining composure under pressure

Certifications

Google Analytics for Beginners, 2022, Google Analytics Academy SEO Certificate, 2022, HubSpot Academy Social Media Marketing Certificate, 2021, *HubSpot Academy* Content Marketing Certificate, 2020, *HubSpot Academy*

Skills

Social Media Platforms; Social Media Management Software; Canva; Constant Contact; Google Analytics; DSLR Photography; Content Creation; Brand Management; Copywriting

Graduated: May 2023 GPA: 3.7/4.0

Graduated: May 2021 GPA: 3.9/4.0

July 2022 - February 2023

August 2021 - July 2022